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My WiFi Service



WiFi Internet terms





Anglais

This secured, shared WiFi service is provided for personal use in compliance with french public internet laws.



* For quality of service, the establishment reserves the right to limit functionality depending on internet speed supplied by the Telecom operator.

Connection

1		I connect my WIFI
2		Select the WIFI Network: PRINCESS And open your preferred internet Browser
3		I enter the code (lowercase letters): vernet
4		I connect to the internet and WIFI portal (green button)
5		Remember to disconnect When finished browsing



Hotline :




I need help from a technician.

Please, provide your location and login details associated with your wifi account.

0 971 046 126 Prix d'un appel local

April - May, every day from 9am to 12:30pm - 2pm to 6pm
June - Sep. every day from 9am to 1pm - 2pm to 8pm
Oct - March, mon to fri 9am to 12:30pm - 2pm to 6pm

 Rue des Lavandières 66820 Vernet-les-Bains

 00.33.0(4).68.05.56.22  www.hotel-princess.fr  contact@hotel-princess.fr

Welcome to Princess Hotel

- Reception
 - Reception: 7550 or 7522 or 9
 - Breakfast: 7528

 - Main gate closing times: From 10pm to 8am
During closing hours, be sure to keep your key card with you
- Check in: From 4pm to 10pm
- Check out: From 8am to 11am

For the best welcome to the next occupants, please respect this schedule. However, you may contact reception for a specific request.

If your check out is scheduled before 8am, please, close your account the night before.

- Rooms

Available from 4 pm to 11:30 am on day of departure.
We can store your bags marked with your name in a locked room.
All rooms and balconies are non-smoking

Services provided in our Hotel

- Heating

Traditional heater: turn the knob. The temperature is set automatically at 20° .
Electric heater: press the button then turn the temperature knob.

- TV

Change channels or volume only using the remote control. Do not touch the other knobs on the TV, as you would disrupt it. If you have any problem with your TV please contact the reception.

- Phone

To call another room dial 7 + No. of room you wish to call.

- Alarm clock

Wake up with your phone, take the phone off the hook and dial 5458 and the hour and minutes in 4 digits and wait 2-3 seconds before hanging up.

Example 545 8 0730 to wake up at 7:30 am

- Mail box

You can leave mail to be posted at the reception. This service is provided daily except Sundays and days off. Our postcards are on sale at the reception and for any purchase of postcards we also sell stamps.

✉ Services provided in our establishment

▪ Payments accepted

Credit card Visa and Master Card • French Cheques • Cash in Euros

▪ Garage - Car Park

- pay garage in the basement, closed night and day and under video surveillance
- Private parking free of charge in front of the hotel
- Public post office parking
- Disabled Parking at the back of the hotel

▪ Pets

- They must be registered at reception if accepted when booking
- They must be on leash at all times
- Make sure your pet does not climb on the furniture and bed
- Do not leave your pet alone in the room
- A supplement for your pet, corresponding to extra cleaning, is charged per day
- Any damage done by the animal will be charged by the hotel.

✉ Non smoking policy

Our hotel is non-smoking (dining rooms, bedrooms and balcony included)

▪ The penalties

- The smoker offender must pay a fine stamp
- The Site Authority: By the fact of non-compliance with smoking, it also must pay a fine.

Smoking is allowed on the restaurant's terrace.

Please do not throw your ashes and butts on the ground or in the plants. An ashtray is at your disposal.

✉ Restaurant - Time schedule

The opening days of the restaurant are indicated at the reception. For a particular request contact the receptionist. During the low season the restaurant may close one day a week. Please inquire at the reception.

▪ Continental breakfast

- From 8am to 10am in march, April, October and November
- From 7:30am to 10am from May to September

If you plan to leave before the breakfast time schedule, we advise you to order our special early breakfast. Please inquire at the reception.

▪ Lunch

- From 12am to 1:30pm

▪ Dinner

- From 7:30pm to 9pm

Fire Prevention

Read the evacuation plan on the back of the door of your room in the hotel, corridors on each floor or in the entrance lobby of the hotel. Manual alarm devices and fire extinguishers are installed on every floor.

If you discover a fire and the alarm has not rang, inform the reception as soon as possible about the place and importance of the fire

- Close the door and window
- Evacuate as soon as possible by the stairs
- Do not use the elevator
- Stay calm and follow the instructions staff gives you
- If your clothes catch fire, stop and roll over the floor
- If you are surrounded by smoke, walk bent as close to the ground as possible
- Do not enter in the fire area to recover your property and other valuables
- If you are surrounded by fire, stay in your hotel room and seal the doors with wet towels, signal your presence to firemen from the window of your room and wait for help.

Phone: specific rates charged by the Establishment

▪ General rates for phone calls:

The price of the calls is invoiced by indivisible amount per minute & varies depending on the destination zone of the call (see list for EU member countries calls)

- Local, national et neighborhood communications: 0.50€/minute
- European Union Communications: 1€/minute. Germany, Austria, Belgium, Bulgaria, Cyprus, Croatia, Denmark, Spain, Estonia, Finland, Greece, Hungary, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Netherlands, Poland, Portugal, Romania, Slovenia, United Kingdom Slovakia, Sweden, Czech Republic.
- Calls to other international destinations: 2€/minute
- Premium rate communications: additional charge/minute 0.50€
- Internet communications: WIFI is made available - Please refer to the last page of this leaflet

▪ Special rates and free routing:

15 SAMU,

17 POLICE / GENDARMERIE,

18 FIREFIGHTERS

- Information: For any information or complaint about the use of telecommunications, you can contact the Reception of the hotel, post: 7550 or 7522

✉ Emergency practical information

- Gendarmerie of Vernet-les-Bains
22 chemin Ascarines
04 68 05 50 08
Open Monday and Friday from 8am to 12am
- Gendarmerie of Prades
1 avenue Docteur Arrous
04 68 96 39 77
Open :
Monday to Saturday from 8am to 12am and from 14pm to 18pm
Sunday from 9am to 12am and from 3pm to 6pm
- Emergency numbers
15 SAMU
17 POLICE / GENDARMERIE
18 FIREFIGHTERS
112 EUROPEAN EMERGENCY CALL
116000 MISSING CHILDREN

✉ Practical information

- Tourist office of Vernet-les-Bains
Maison du Patrimoine Place de la république
04 68 05 55 35
- Town hall :
Place de l'Entente Cordiale
04 68 05 53 25
Lundi au Jeudi de 9h à 12h et de 14h à 18h.
Vendredi de 9h à 12h et de 14h à 17h
- Banque populaire
3 rue de la Chapelle
0 820 36 10 65
- Post office
9 Promenade du Cady
Mail collected at 2pm and Saturday at 11:30am
Monday to Thursday from 9am to 12am and from 1:30pm to 4:15pm
Closed on Friday
Saturday from 9am to 11:30am
- Train station SNCF Villefranche-Vernet
Yellow train station
Villefranche-de-Conflent : 04 68 96 63 62
Languedoc-Roussillon : 0891 700 900

✉ Transport information

- Villacèque
Transport 4x4 Canigou and Abbaye + Taxi
Rue du Conflent, Vernet-les-Bains
04 68 05 51 14 ou 06 03 49 10 31
- JPB Transports Bouzan Jean-Paul
Transport 4x4 Canigou and Abbaye
17 boulevard Pyrénées, Vernet-les-Bains
04 68 05 99 89
- Colas
Transport 4x4 Canigou and Taxi
Route Nationale, Ria-Sirach
04 11 98 10 35
- ABR Ballester
Transport Taxi
1 Coste de Sirach, Ria-Sirach
06 09 02 82 70
- Cassoly
Transport taxi
23 avenue Guy Malé, Prades
04 68 05 62 28 ou 06 12 73 35 77
- Montagne et Transport
Transport taxi
Lot Correc, La Llagonne
04 68 30 02 82

✉ Mountain Refuges (Opening according to the snow cover of Pic du Canigou)

- Marialles
04 68 05 57 99 et 06 86 41 20 52
refuge.mariailles@gmail.com
Open from last week-end of Mai to beginning of November, and all week-ends and May days off
- Cortalets 04 68 96 36 19
Open last week-end of may to half-october

✉ Other Practical information

- Municipal swimming pools and spa
Avenue Saint-Saturnin, Vernet-les-Bains
04 68 05 35 71
Indoor pool,
Outdoor pool,
SPA
- Market days
Place de la République, Vernet-les-Bains
Monday, Thursday, Saturday
- Catholic Church - Vernet-les-Bains
Eglise Saint-Saturnin
Mess 11am
Rue notre Dame del Puig
06 86 33 21 58
- Anglican Church Saint Georges
Rue du Temple
04 68 05 29 51

✉ Medical information in Vernet-les-Bains & Corneilla-de-Conflent

- Pharmacy Fouard
Promenade du Cady (en direction de Casteil)
04 68 05 55 44
Monday to Friday: 9
- Doctors in Vernet-les-Bains
 - Dr Samir AL HABOBI
Résidence Thermale, rue de la Laiterie
04 68 05 31 38
 - Dr Michel Boniver
35 Boulevard Georges Clemenceau
04 68 05 79 16
 - Dr Nathalie DEICHELBOHRER-PIEPLU
Corneilla de Conflent
04 68 04 34 28
- Nursing home
 - Cabinet Patricia Cantier and Didier Cayrol
7 rue du Cady
04 68 25 59 08
- Cure - Les Sources
Avenue de la Pena
04 68 05 52 84
- Physiotherapist
 - Philippe Kuras
4 rue des Lavandières
04 68 05 70 77
 - Christophe Bussy
Route de Sahorre
04 68 05 62 26
- Nurse
 - Séverine Argence
Route de Sahore, résidence le Palais Bat A
04 68 96 26 52

✉ Preserve the environment

The Princess Hotel is proud to be a company that cares about the environment. We would like you to collaborate by following these tips.

- Water
 - Taking a shower saves more water than taking a bath,
 - Do not take the toilet for a trash,
 - Be sure to always close the faucets after use,
 - Please contact reception in case of leaks.
- Electricity
 - Don't waste electricity
- Towels
 - If you want new towels, please put them on the floor
- Heating
 - We invite you to turn off radiators before opening the windows.

✉ Good neighbourhood behavior

So that you and your neighbours can spend a pleasant stay at the Princess Hotel, please respect these rules:

- For security reasons, the number of people in the room should not exceed the number of occupants allowed,
- Please help us to keep a pleasant environment for children and adults by not hanging your clothes and towels on the balcony and do not throw anything out of the window.
- From 10pm to 8am, most of our guests are sleeping, we ask you to respect the sleep of everyone,
- Children should not run in public areas, and use the elevator alone.

✉ Relaxation, sport and outdoor activities

- Tennis
- Pool
- Petanque
- Cure - SPA
- Equestrian center
- Casino and Discotheque
- 250 kilometers of marked trails.

Nature protection: Observe the flowers and plants, but do not pick them, do not throw anything in nature, paper, metal and plastic are harmful to the environment and are not biodegradable.

✉ French and internationales channels

French channels	
1	TF1
2	France 2
3	FR3
5	France 5
6	M6
7	ARTE
8	C8
9	W9
10	TMC
11	TFX
12	NRJ 12
13	LCP
14	France 4
15	BFM TV
16	C NEWS
17	C STAR
18	GUILLI
19	France O
20	TF1 Séries films
21	L'équipe 21
22	6 TER
23	RMC Story
24	RMC Découverte
25	Chérie 25
26	LCI
27	France Info

International channels	
CNN International	English
BBC World News	English
DW	English
France 24	English
JSTV 1	
TV Sud P.O.	Français
ZDF	German
3 SAT	German
KIKA	German
ZD Info	German
BBC Arabic TV	
TVE International	Spanish
Canal 24 Horas	Spanish
Euronews	English
TV RUS Europe	Rusian
France 24	Français
TV5 Monde	Français
Russia Today	Rusian
TRT World	English
CGTN	English
CGTN	Français
CGTN Documentary	English
Al Jazeera	English